

Protecting Your Belongings

We offer an *Extended Protection Program* (EPP). There are several options within the EPP for determining carrier liability. The program you select will determine: (1) the carrier's maximum liability for your entire shipment, and (2) the potential settlement amount for any claim for loss of or damage of shipped goods.

Please note that the Extended Protection Program is not insurance. This protection is the amount of carrier liability in the event of a proven claim for loss or damage. You, as the shipping customer, are given the option to declare what level of carrier liability you want the carrier to assume in the event of loss or damage. If you would like to insure your belongings, please contact your insurance company representative.

Basic Liability

\$.60 Per Pound, Per Article Carrier Released Rate Liability

This liability is available at no additional charge. In this case, the carrier's maximum liability of the shipment is based on \$.60 times the weight of the shipment. By requesting this option, you are expressly waiving your right to the Full-Value Protection. This type of liability is generally selected when the customer has other applicable coverage through an insurance company. For example, if your shipment's weight is 6,000 pounds, our carrier's liability will be \$3,600. A sofa that weighs 120 pounds would be valued at \$72. For claimed items, such as this sofa, the carrier would either pay to repair the item or their liability of \$72, depending on which is more cost effective.

Full-Value Protection

\$6 per pound, as applied to the actual weight

Full-Value Protection signifies that the amount of protection requested is equal to or exceeds \$6 per pound, as applied to the actual weight. The actual weight on the day of loading will set the carrier's maximum liability for the shipment. Depreciation is not a factor under Full-Value Protection.

No Deductible—Any covered cargo claim will be settled for loss or damage without applying a deductible.

High Value Protection

You may purchase coverage for specific items within your shipment by providing a list detailing these items. High value protection may be purchased for individual high value household items at a premium of 3% of the declared value.